

## TECHNICAL DATA SUPPORT SERVICES



### Reduce Time Spent on Non-Core Tasks and Improve All-Around Performance

When you're focused on increasing your engineering teams' productivity or improving the quality and efficiency of your technical administration output, Lionbridge can streamline your engineering operations.

Expand your overall capacity and ensure your in-house teams can focus on core tasks by shifting Technical Data Support Services (TDSS) to a fully-managed model with local, onshore, and offshore resource options.

Lionbridge TDSS is a low-cost, high-quality alternative to adding headcount that will accelerate product development and extract more from your in-house engineering teams with solutions for:

- Concession support
- First and last article inspection process reporting
- Data collection
- Data capture and reporting
- Database and data tracking tool creation
- Data manipulation
- Document preparation
- Improvement activities
- Manufacturing/quality KPI collation and reporting
- Creation of standard engineering reports (technical instructions, right first time, defects per unit, etc.)
- Engineering support services
- Value stream mapping
- Project management and coordination

Lionbridge is the only company in the world that can offer the combination of technical administration, content creation, and complete translation services plus engineering and project management expertise and capability.

## Get More From Your Engineering Teams

The Lionbridge managed services model for TDSS helps engineering and manufacturing organizations do more.

- Offload and release up to 40% of an engineer's available time back to the business
- Focus engineering effort on core tasks
- Increase Value and Manage Headcount challenges: at a 1:1 rate per Lionbridge TDSS resource assigned, complete administrative work for less than 50% of the cost of an additional engineering headcount

Optimize the creation, management, and maintenance of customer reports, databases, and all aspects of technical administration. The Lionbridge TDSS model offers fully managed, scalable resourcing that flexes to fit your needs:

- Onsite presence (client sites)
- Remote work (Lionbridge global offices)
- Offshore (low-cost)
- Crowd solution (web-based)
- 'Rightshore' and blended solution options – the best combination for your unique business



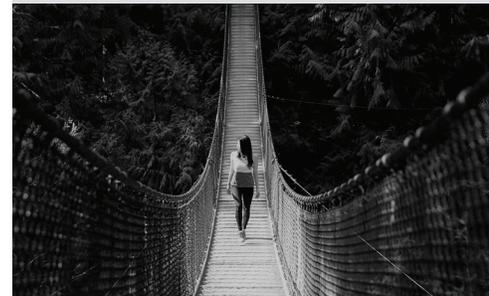
**It's estimated our engineers spend 65% of their time on non-engineering administrative tasks.**



R&D Manager, Fortune 500 Construction Equipment Manufacturer

## Choose Lionbridge for:

- Engineering support, technical publications, drafting and design, app development and testing, and translation services
- Extensive experience with agricultural, aerospace, automotive, heavy machinery, marine, utility, and military equipment manufacturers
- Engineering standards supported: ANSI, ASME, ISO, MIL-SPEC, MIL-STD, SAE
- Six Sigma lean methodology and ISO certifications
- 24/7 Follow-the-sun model and secure, multi-shore facilities
- 6000+ dedicated employees in 27 countries
- The world's #1 globalization company



## Get Started

Contact us today to learn more about how Lionbridge managed services for TDSS can help your organization meet key product development and delivery milestones.

[LIONBRIDGE.COM](https://lionbridge.com)

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